



ASSISTANCE

Blocked pedals? A damaged wheel? A derailed derailleur? Don't panic. A breakdown service is at your disposal.

If you suffer a breakdown in Belgium or at 30 km maximum from our borders, a 24/7 breakdown service is at your disposal.

If possible, your bicycle will be repaired on site. If not, you will be taken with your bicycle to the repair centre of your choice. You can also ask to be dropped off at your point of departure or arrival.

In the event of theft, the breakdown service will organise and cover your transport costs to your place of departure or arrival in Belgium, up to a maximum amount of EUR 100 for the intervention.

Please note that this service is limited to a maximum of two interventions per year and, to benefit from it, you have to be at least 1 km from your home and on a viable road.

The repair costs will be covered by your comprehensive cover, according to your policy's terms and conditions.

COMMENT
BÉNÉFICIER
DU SERVICE
D'ASSISTANCE ?

Il vous suffit d'appeler le
+32(0)4 340 56 23

et de mentionner votre numéro de
police, votre numéro de cadre et de
faire référence à Ubike.

Numéro de police: MA33008241

CONTACT Ubike :
insurance@ubike.be